

James Dewhurst and Dewtex Inc. Quality Policy Statement QP01

James Dewhurst and Dewtex Inc form part of a global business supplying woven, laid, laminated, and coated technical textiles to a diverse customer base and covering a wide range of applications.


The company has developed a Quality Management System in compliance with the International Standard ISO 9001:2015, to ensure that management objectives and targets are established and reviewed on a regular basis.

The Quality Departments of both companies will support the business by ensuring that the manufacture and provision of products and services are of a consistent quality to meet the expectations of the customer.

The Quality Departments' aim is to liaise with all functions and departments within the business to ensure that the company meets its obligations to our customers.

The Group's Integrated Quality Policy Statement is:

- To develop capable products, processes, and suppliers and to continually improve them.
- To provide assurance that the company manufactures products that comply with all statutory requirements.
- To achieve zero defects through the framework of the integrated management system.
- To communicate effectively and efficiently, internally as well as externally.
- To use Key Performance Indicators (KPI's) to provide clear communication of performance and analysis of issues and resulting action plans.
- To develop and train our people. Empowering them both as individuals and as teams.
- To understand our customer products and processes and anticipate their future needs to support their ongoing satisfaction.
- To maintain certification to the ISO 9001:2015 Standard.



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Co-CEO

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